

Privacy Policy

Your privacy matters

We will manage your personal information in accordance with the Privacy Act 2020, Health Information Privacy Code 2020, and other relevant legislation.

How we use your personal information

If you provide personal information (that is, via online forms, email, assessments), we will only use it for the purpose you provided it. This information will be held by us and the Ministry of Social Development (MSD).

Sharing your information

We may share your information with trusted third-party providers to deliver the support services you request.

We will not share your information with other agencies or organisations without your consent, unless required or permitted by law (for example, to the Police, to prevent a serious threat to someone's safety).

Keeping your information secure

We take reasonable steps to protect your information from loss, unauthorised access, disclosure, or misuse.

Requesting and correcting your information

You are welcome to [request and/or correct the information we have of you](#).

Privacy complaints

You can send us a [privacy complaint online](#).

If you're not satisfied with our response, you can contact the [Office of the Privacy Commissioner](#).